

## QUOTABLE QUOTES from THE DIS 9001:2000 SEMINAR (WHO SAID WHAT ..... about CCIS Singapore SERVICES)

•KT - 16 DEC 2000•

1. *"I have made the right choice to come to CCIS for DIS9001:2000 Seminar – clear and understandable."*

*Mr Yuen, Schneider Electric Singapore Pte Ltd*

2. *"CCIS's seminar was very informative."*

*Mr Lim Joo Kiam, Marco Polo Development Pte Ltd*

3. *"Mr Tay (Speaker) was very well experienced; the contents were well explained and understandable."*

*Mr B H Lee, Singapore Takada Pte Ltd*

4. *"The seminar was quite informative and materials given were easy to understand."*

*Mr K S Lee, Sumitomo Electric Pte Ltd*

5. *"Generally, the seminar was good, 2nd part of the seminar (on implementation, certification, Letas) was most interesting and informative."*

*Ms Yvonne Lui, Keats & Partners*

6. *"Informative, seminar was GOOD."*

*Mr Larry Lai, Nagai Nitto Singapore Pte Ltd*

7. *".... the seminar was quite informative."*

*Mr Zainal, Singapore Safety Glass Pte Ltd*

8. *"The seminar was very good – it helped to upgrade my ISO (Y2K) knowledge."*

*Ms Eu Beng Choon, Flamelite (S) Pte Ltd*

9. *"Speaker was very good. I feel that the seminar was quite informative."*

*Mr Andrew Wang, Highway International Pte Ltd*

10. *"Give me better perspective; dialogue session is good and useful not just one-way traffic."*

*Mr Lawrence Kwan, Lian Hock Huat Construction Pte Ltd*

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11. *"Good seminar, upgrade on our ISO Y2K-9K knowledge and know how to handle negative problem."*

*Ms Carol, Instant Reply Productions Pte Ltd*

12. *"After attending CCIS's seminar, give me a better understanding of ISO Y2K-9K system."*

*Ms Janet Soh, Hsuen Chow Pte Ltd*

13. *"Mr Tay gave very good presentation. I have a clear understanding. I'll be sending another 3 more staff to attend your next seminar and forward your proposal also."*

*Mr Felix Chan, Meiden Singapore Pte Ltd*

14. *"Seminar is very enlightening, quite detailed and I came out feeling informed after the seminar."*

*Mr Matthew Teo, Pecko Electronics Industries Pte Ltd*

15. *"Great! Information given in seminar is good enough for management decision."*

*Ms Clancy Yeo, Kohoku Electronics (S) Co Ltd*

16. *"Generally OK, seminar is quite beneficial, I learned something new."*

*Mr Steven Tan, Eng Lim Construction Pte Ltd*

17. *"I can understand the seminar, the speaker quite interesting."*

*Ms Zuraihah Binte Mohamad, Leica Instruments (Singapore) Pte Ltd*

18. *"CCIS is very good, you go straight to the important points. Unlike certification body seminars, where they go through clause by clause."*

*Ms Cecilia Chua, Rex Plastics Pte Ltd*

## QUOTABLE QUOTES from THE QOHSE SEMINAR (WHO SAID WHAT ..... about CCIS Singapore SERVICES)

•KT - 16 DEC 2000•

1. *"Seminar was very informative and able to give a clear picture for my company needs."*

*Mr Milton, Lintech Engineering Pte Ltd*

2. *"Your speaker was very helpful & provided very clear picture and easy to understand."*

*Ms Mabel, Design Link Architects*

3. *"Your speaker gave a good seminar, like his usual clear & sharp manner."*

*Mr Balu, Stamford Press Pte Ltd*

4. *"CCIS's QOHSE seminar really value for money, because knowledge given was more than I paid."*

*Mr B H Lee, Singapore Takada Industries Pte Ltd*

5. *"CCIS's QOHSE seminar is very interesting, I don't feel bored, give very detailed explanation, will be presenting to MD to come forward to QOHSE."*

*Ms Janet Woo, GS Chemistry International Pte Ltd*

**QUOTABLE QUOTES from THE ISO 14001 CERTIFIED COMPANIES  
(WHO SAID WHAT ..... about the benefits of ISO 14001 EMS)**

•16 NOV 2000•

1. *"ISO 14001 certification helps our good company image, minimize waste and prevent pollution."*

*Ms Patricia Koh, Hai Leck Engineering Pte Ltd*

2. *"Since certification, there have been no complaints about our noise and dust pollution."*

*Mr Lawrence Kee, FRP Products Co. Pte Ltd*

3. *"ISO 14000 comes in to make energy-efficient and "green" practices an integral part of everyday operation for all workers. We are green, environmentally friendly. It will definitely improve our community image."*

*Mdm Loh Lai Har, Polestar Plastics Pte Ltd*

4. *"ISO 14000 makes the staff more environmentally conscious. With the environment protection system, there are also procedures in place to cut wastage of materials. We can target a savings of about \$100,000 per project to build, say, 1,000 units of new HDB flats."*

*Mr Lee Kok Kong, Kienta Engineering & Construction Pte Ltd*

5. *"We chose to get the ISO 14001 first because of the environmental nature of our work. The ISO procedures are a more precise and systematic way of doing work. Workflow is easier to control and paperwork is more properly done."*

*Ms Tan Poh Eng, Chem-Solv Technologies Pte Ltd*

6. *"The waste materials Chem-Solv handles can be classified as corrosives, flammables or toxic when inhaled. Some can even cause swelling. Should any such danger surface, the public can be sure that Chem-Solv will be able to contain it, especially now that it has the system in place."*

*Mr Ishar Singh Gill, Chem-Solv Technologies Pte Ltd*

LISTEN TO WHAT certified MNC's, PLC's, IPO's & SME's HAVE TO SAY ABOUT ...



## WHY CCIS?



### Quotable Quotes : BENEFITS for certified companies – CCIS Clients SERVICING SECTOR

•18 NOV 2000•

1. *"CCIS Consultants gave lots of ideas to us, especially under maintenance. Very friendly and helpful – they were."*

*Mr Malek, Prosri Engineering Pte Ltd*

2. *"CCIS consultancy service was very "Excellent", we enjoyed auditing with the CCIS, very happy to win our ISO certificate in only 4 ½ months & NO NCR during the certification audit."*

*Mr Chia Joo Meng, Densco Electrical Engineering Pte Ltd*

3. *"The CCIS consultant was very experienced and had done projects in the oil and gas sector. CCIS Consultants knew what to look out for and ran through the procedures with the staff"*

*Mr Lee Hamm, Overseas Technical Engineering & Construction Pte Ltd*

4. *"CCIS is very good, of course I'm happy. The CCIS Consultants were very dedicated & experienced."*

*Mr Kumar. Mero Asia Pacific Pte Ltd*

5. *"CCIS consultancy service – Excellent."*

*Mr Chan Koon Seng, Sankyu (S) Pte Ltd*

6. *"We like CCIS' simple guidance – easy to understand and follow."*

*Ms Ng Beng Huat, Hiap Joo Guan Sand & Granite Pte Ltd*

7. *"With CCIS guidance – our staff are more conscious of what constitutes a good job."*

*Mr Terry Chang, Aqua Works & Engineering Pte Ltd*

8. *"Very happy with CCIS consultants' professional service."*

*Mr Daniel Okrucinsk, Haven Hydraulic & Crane Controls (S) Pte Ltd*

9. *"Happy with CCIS's service. CCIS consultants help us to set the system in simple terms and were able to create a lively atmosphere with anecdotes and jokes. So everyone find it interesting."*

*Ms Eilly Lim, SM Integrated Transware Pte Ltd*

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# WHY CCIS?



## Quotable Quotes : BENEFITS for certified companies – CCIS Clients CONSTRUCTION SECTOR

●28 NOV 2000●

1. *"Very happy with CCIS consultancy services."*  
*Ms Cecilia Teo, Hiap Hoe & Company Pte Ltd*
2. *"Happy with CCIS consultancy service."*  
*Mr Tan Hee Wee, Chew Eu Hock Construction Pte Ltd*
3. *"Your service was good...we were quite satisfied with CCIS consultants."*  
*Mr Chan C K, Kimly Construction Pte Ltd*
4. *"No problem. CCIS Consultants were rather helpful."*  
*Mr Matthew Yong, MY & Associates Pte Ltd*
5. *"Fine, we're very happy with CCIS service."*  
*Mr William Toh, Thong Huat Brothers Pte Ltd*
6. *"CCIS Consultants were very helpful & provided very good information to our requests."*  
*Ms Janet Soh, Hsuen Chow Pte Ltd*
7. *"CCIS consultants were very responsible."*  
*Mr Albert Quek, Chieng Chuang Construction Pte Ltd*
8. *"I appreciate CCIS follow-up after certification & always update us with latest ISO news."*  
*Ms Karen Ang, CKT Thomas Pte Ltd*
9. *"Helpful & approachable, CCIS service – not bad."*  
*Ms Low, Ser Chuan Construction Pte Ltd*

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## WHY CCIS?



### Quotable Quotes : BENEFITS for certified companies – CCIS Clients **CONSTRUCTION SECTOR**

●28 NOV 2000●

10. "CCIS – doing things very fast."

*Mr Leong Sung Juat, Resource Piling Pte Ltd*

11. "CCIS service – quote good."

*Mr Tay H J, W.G. Prestige Associates (Pte) Ltd*

12. "CCIS's services – good; we really feel ISO system is really good for our company."

*Mr Royston Yip, Teamsystem Construction Pte Ltd*

13. "CCIS service – good, our ISO system – good system."

*Mr Wah, UBT Construction Pte Ltd*

14. "CCIS guidance – very good. We are very happy with No NCR."

*Ms Sandra Kem, Shanghai Chong Kee Furniture & Construction Pte Ltd*

15. "CCIS consultancy service – very systematic and well organized."

*Mr T C Ng, Evergreat Construction Pte Ltd*

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# WHY ISO 9000?



## Quotable Quotes : BENEFITS for certified companies – CCIS Clients CONSTRUCTION SECTOR

•18 NOV 2000•

1. *"ISO is a very good management tool to achieve quality and to educate and change the mindset of staff within the company and even among our business partners, such as suppliers and subcontractors."*

*Mr Lee K ok Kong, Kienta Engineering Pte Ltd*

2. *"Staff had become more conscious of keeping records and a significant advantage is that they have become "more-system based rather than individual-based". With more and more consultants and clients being ISO-certified, they appreciate things being done the proper way."*

*"The ISO is a dynamic system, not a static one. We have to keep improving it."*

*Mr K C Lee, Obayashi Corporation*

3. *"ISO has brought about cost savings, more systematic operations and the satisfaction of our clients. The final benefit is the bottom line. This will improve our profits."*

*Mr Frankie Tan, Hiap Seng Engineering Pte Ltd*

4. *"The ISO standard is always maintained because all the procedures are documented in the ISO manual. Correcting fewer mistakes brings cost savings."*

*Mr M Yamauchi, Sato Kogyo Co. Ltd*

5. *"ISO ensures consistency in quality and that is very important. Having certification makes it easier for us to market ourselves to our clients. Customers are more assured. There is continuity of work flow and we provide consistent quality. Productivity has risen."*

*Mr Lee Chak Meng, Wah Chang Engineering Corporation*

6. *"The construction industry is moving towards ISO management infrastructure and we did not want to be left out. Also, we realized that ISO would make us more competitive. We believed the system would strengthen our documentation and bring about more business consistency and control."*

*Ms Tang Lee Lee, NS Tang Pte Ltd*

7. *"Many clients require companies handling their projects to be ISO certified nowadays. Without an ISO system, we would lose out. ISO is an assurance of quality jobs. Now we stand a better chance to be pre-qualified and to clinch more jobs."*

*Mr Yong Syn Yuan, MY & Associates Pte Ltd*

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# WHY ISO 9000?



## Quotable Quotes : BENEFITS for certified companies – CCIS Clients CONSTRUCTION SECTOR

•18 NOV 2000•

8. *"Those companies that do not have ISO certification will sooner or later go for it, because their rice-bowls will be affected."*

*Mr Lim Tang Sin, First Paragon Enterprise Pte Ltd*

9. *"With ISO, we have objectives that give us more directions. We do tabulations and graphs that help us keep track of the amount of work we do and whether we are meeting targets. That is a big help and good for staff morale."*

*Mr Danny Ho, Krishco Singapore Construction Pte Ltd*

10. *"An ISO certification would give us the credibility. A certification would give us guidelines for quality, proper management, and meeting customer requirements."*

*Mr Joe Lim, Uni Great Construction Pte Ltd*

11. *"With ISO 9002 we improved a lot on our recording system and can produce a higher standard of work due to better control."*

*Mr Peter Chua, Song Hup Seng Pte Ltd*

12. *"With the thoroughness of the ISO system, there is less chance of staff missing on anything on the quality checks.....ISO gives our company a better image."*

*Mr Marc Toh, Soh Chong, Toh Seng Sit Construction Pte Ltd*

13. *"It (ISO 9002) reduces mistakes and increases efficiency and productivity, which means a better bottom line for the company."*

*Mr Patrick H. F. Liew, Leap Hong Construction Pte Ltd*

14. *"ISO standards, being recognized internationally, will certainly help to enhance and improve the management of projects as a whole. It gives everyone a clearer picture and an assertive direction."*

*Mr Tan Kay Hoon, Shining Construction Pte Ltd*

15. *"Gaining ISO certification has given the employees a psychological boost."*

*Mr Ang Chun Giat, Chuan Seng Kim Trading & Construction Pte Ltd*

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## WHY CCIS?



### Quotable Quotes : BENEFITS for certified companies – CCIS Clients **MANUFACTURING SECTOR**

•18 NOV 2000•

1. *"Consultants were very helpful, we are very comfortable with CCIS."*  
*Ms Loo, Chip Hong Joinery Construction Pte Ltd*
2. *"Happy with CCIS service. Super Galvanising was the 2<sup>nd</sup> company done by CCIS. I knew Mr Tay well and CCIS consultants too."*  
*Mr James Ang, Super Galvanising Pte Ltd*
3. *"CCIS Consultants were very helpful, giving good information and well communication."*  
*Ms Lilian Lee, Singapore Rolling Shutters (Pte) Ltd*
4. *"Excellent, very happy with CCIS consultancy service."*  
*Ms Esther, Heng Hardware Engineering Pte Ltd*
5. *"The guidance provided by CCIS was great. Otherwise we would not have been able to achieve certification so fast. There is a smoother flow of work, higher productivity and better ISO understanding among staff."*  
*Mr William Heng, Heng Hardware Engineering Pte Ltd*
6. *"Happy with CCIS consultancy service – if CCIS consultants were no good, we would not been certified."*  
*Mr Tay Chuan Seng, Iplex Asia Pte Ltd*
7. *"CCIS service very beautiful and very friendly."*  
*Mr Lum, Sanyo Airconditioners Manufacturing (S) Pte Ltd*
8. *"CCIS consultancy service – very systematic and well organize."*  
*Mr Jessie Ng, Feng Sheng Metal Works Pte Ltd*
9. *"CCIS consultants were very helpful & provided very good information to our request"*  
*Ms Loo Mei Ching, HMLY Group*

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## WHY CCIS?



Quotable Quotes : BENEFITS for certified companies – CCIS Clients  
**PROFESSIONAL SECTOR**

●28 NOV 2000●

1. *“Generally, the CCIS consultants and everyone else in CCIS were very helpful.”*

*Ms Yvonne Lui, Keats & Partners*

2. *“CCIS Consultancy service – above average and “acceptable” by us.”*

*Mr Goh Soo Meng, Development*

3. *“CCIS Consultancy service was good – friendly, yet official.”*

*Ms Su Ping, SM Wan & Partners (Engineers)*

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# WHY ISO 9000?



## Quotable Quotes : BENEFITS for certified companies – CCIS Clients PROFESSIONAL SECTOR

•28 NOV 2000•

1. *"ISO helps us to be more systematic. Everything is now documented and staff has procedures to rely on if in doubt. There is also more assurance that they do not overlook things."*

*Mr Tan Chee Chuan, Technocon Engineers*

2. *"Now with ISO everything is documented. The system will move by itself as long as the management team is committed."*

*Mr Chang Meng Teng, Squire Mech Pte Ltd*

3. *"The ISO system improves teamwork. Now we put it down in black and white, so that it can be easily passed to other staff so that we do not make the mistake. With ISO, purchasing has been centralized and this allows better control over cost and expenses, and reduces wastage."*

*Mr S.M. Wan, SM Wan & Partners*

4. *"We are now more efficient in tracing our records. Time is important to us."*

*Mr Tan Meng Liang, M-Tech Consultants*