

Service Information Sheet 901
- about ISO 9001 QMS*
 (*QMS ≡ Quality Management System)

1. WHEN ?	<ul style="list-style-type: none"> o ISO 9000 series of standards was first introduced in 1987 It was first revised in 1994. The second revision was released in the last quarter of 2000. The third revision was released in November 2008.
2. WHERE ?	<ul style="list-style-type: none"> o It applies to system for management of your PRODUCT / SERVICE quality – with all customers in mind.
3. WHO ?	<ul style="list-style-type: none"> o It applies to any organization who is interested to organise and formalise a management system – to assure its consistent product/service quality to customers, as well as to improve its management performance.
4. WHAT ?	<ul style="list-style-type: none"> o An established and internationally recognised model – to assist organization in setting up its inhouse management standards – for employee discipline, performance assurance and continual renewal.
5. WHY ?	<ul style="list-style-type: none"> o Instant Market Recognition – with the ISO 9001 certificate and logo; o Following the market trend – to meet customer demands; o Improved customer relationship with better management & control – hence increased sales and market share; o Towards business excellence and profit sustainability – through knowledge management; o Reduced operating costs – through management & work standardization, prevention of repetitive mistakes and re-inventing the wheels.
6. HOW-TO ?	<ul style="list-style-type: none"> o Contact CCIS Singapore Pte Ltd – we are a MOM Approved Risk Management Consultant (ARC), MOM Accredited Training Provider (ATP) and MOM Approved Workplace Safety and Health Auditing Organisation (WSHAO) <p>You may look for June</p> <p>at Tel : (65) 6376 0550 or Fax : (65) 6376 0050 or E-mail : june@ccis.com.sg</p> <ul style="list-style-type: none"> <input type="checkbox"/> for more information or details of next CCIS seminar <input type="checkbox"/> for a visit to discuss your specific needs <input type="checkbox"/> for a cost proposal for consulting

LET CCIS lead you through with our SYSTEM expertise – for your assured certification w/o pain

NOTE

you may, seek Letas Grant relief – if you are eligible local SME – for your CCIS consulting fee

Service Information Sheet 902
– about ISO 14001 EMS*
(*EMS ≡ Environmental Management System)

<p>1. WHEN ?</p> <p>2. WHERE ?</p> <p>3. WHO ?</p> <p>4. WHAT ?</p> <p>5. WHY ?</p>	<ul style="list-style-type: none"> o ISO 14001 EMS was first released in 1996 – to enable an organization to demonstrate to all interested parties it has in place an effective EMS. It was first revised in 2004.
<p>6. HOW-TO ?</p>	<ul style="list-style-type: none"> o It applies to your defined ENV BOUNDARY & SCOPE <ul style="list-style-type: none"> – with all Interested Parties and their ENV interests in mind – and commitments to pollution prevention, legal compliance & continual improvement o It applies to any organisation interested to gain better management (by prevention, control, influence and improvement) of its environment aspects. o It's a management system that allows an organization to pro-actively prevent / control / o To satisfy 'Green-Partnership', client's demands, Green-Reporting & Corporate Social Responsibility o To reduce environmental prosecution risks – with no violation to Environmental Acts / Regulations o To gain or retain market share by being amongst the Green Partners – as winning edge against competitors! o To project a clean and green corporate image among regulators, customers and public – an important marketing edge! – or to answer to customers' and authorities' demands o To reduce cost of wastage – by finding ways to save resources . . . hence reducing pollution & waste management problems – leading to profit improvement o (for Public-Listed Companies) To attract more social comfort & share investors (– with the backing of a sound environmental management system, and 'green reporting' – a positive move to please investors) o For sustainable development of an organization and its profit. o Contact CCIS Singapore Pte Ltd – we are a MOM Approved Risk Management Consultant (ARC), MOM Accredited Training Provider (ATP) and MOM Approved Workplace Safety and Health Auditing Organisation (WSHAO) <p>You may look for June</p> <p>at Tel : (65) 6376 0550 or Fax : (65) 6376 0050 or E-mail : june@ccis.com.sg</p> <ul style="list-style-type: none"> <input type="checkbox"/> for more information or details of next CCIS seminar <input type="checkbox"/> for a visit to discuss your specific needs <input type="checkbox"/> for a cost proposal for consulting
<p align="center">LET CCIS lead you through with our SYSTEM expertise – for your assured certification w/o pain</p>	
<p align="center">NOTE</p>	<p align="center"><i>you may, seek Letas Grant relief – if you are eligible local SME – for your CCIS consulting fee</i></p>

Service Information Sheet 903
- about OHSAS 18001 OHSMS*
(*OHSMS ≡ Occupational Health & Safety Management System)

1. WHEN ?	<ul style="list-style-type: none"> o OHSAS 18001 was first released in the UK in 1999 - in recognition of the needs for a standard for occupational health & safety (OHS) – in line with ISO 14001 EMS and ISO 9001 QMS; this is to facilitate setting up of an Integrated Management System (IMS) within an organization
2. WHERE ?	<ul style="list-style-type: none"> o It applies to your WORKPLACE - with all Interested Parties and their <u>OHS</u> interests in mind - and commitments to legal compliance and continual improvement
3. WHO ?	<ul style="list-style-type: none"> o It applies to any organization who is interested to see an OHSMS in place – to prevent / control / improve its OHS hazards – so as to improve its OHS performance, all for protecting personal health & safety & properties
4. WHAT ?	<ul style="list-style-type: none"> o It encompasses a management process of : policy – risks – plan – do – check – act – continual improvement - with legislative compliance as a minimum requirement – (SMS or SCC can be a part of your OHSMS).
5. WHY ?	<ul style="list-style-type: none"> o to prevent low morale owing to high accident rates o to sustain company business & profit o to organize and self-regulate OHS efforts with legal compliance o to eliminate / minimize / confine risks exposure of employees and other interested parties o to implement, maintain & continually improve your OHSMS and OHS performance o to assure and demonstrate to others – conformance to own OHS Policy o to project company image & to market-differentiate – with sales expansion and manpower stability
6. HOW-TO ?	<ul style="list-style-type: none"> o Contact CCIS Singapore Pte Ltd – we are a MOM Approved Risk Management Consultant (ARC), MOM Accredited Training Provider (ATP) and MOM Approved Workplace Safety and Health Auditing Organisation (WSHAO) <p>You may look for June</p> <p>at Tel : (65) 6376 0550 or Fax : (65) 6376 0050 or E-mail : june@ccis.com.sg</p> <ul style="list-style-type: none"> <input type="checkbox"/> for more information or details of next CCIS seminar <input type="checkbox"/> for a visit to discuss your specific needs <input type="checkbox"/> for a cost proposal for consulting

LET CCIS lead you through with our SYSTEM expertise – for your assured certification w/o pain

NOTE	you may, seek Letas Grant relief – if you are eligible local SME – for your CCIS consulting fee
-------------	--

Service Information Sheet 904
– about HACCP , SAC HACCP & ISO 22000

1. WHEN ?	<ul style="list-style-type: none"> o Food Safety for public health is a global concern; o HACCP – Hazard Analysis and Critical Control Point was released in the USA in the 60's for food safety in the space programme; this remains inconsistent by country – with great variability. o ISO 22000 – a Food Safety Management System model – for management and assurance of safety and suitability of foodstuffs – was first released on Sep 01, 2005; this is internationally more consistent with Codex adoption, with WHO • FAO supports.
2. WHERE ?	<ul style="list-style-type: none"> o It applies to any industries in the food chain that deal with food preparation, processing, manufacturing, packaging, storage, transportation, distribution, handling or offering for sale or supply of foodstuffs. It primarily deals with food safety in the food processes.
3. WHO ?	<ul style="list-style-type: none"> o It applies to any food organisation who is interested to see an management system in place – to prevent and control the food hazards including food contamination – so as to assure and improve food safety.
4. WHAT ?	<ul style="list-style-type: none"> o A scientific, rational and systematic approach to identify, assess and control of food-safety hazards – from raw materials, production to final product use – with SYSTEM set up for MANAGEMENT to assure & improve food safety.
5. WHY ?	<ul style="list-style-type: none"> o Public health incidents may cost an organization its entire business Confidence to customers and consumers o Increased market share and revenue o Better cost-effective control of foodborne hazards o Easy entry to international trade o Compliance to legal requirements o Integration with other management systems (e.g., ISO9001:2000 for food product / service quality)
6. HOW-TO ?	<ul style="list-style-type: none"> o Contact CCIS Singapore Pte Ltd – we are a MOM Approved Risk Management Consultant (ARC), MOM Accredited Training Provider (ATP) and MOM Approved Workplace Safety and Health Auditing Organisation (WSHAO) <p>You may look for June</p> <p>at Tel : (65) 6376 0550 or Fax : (65) 6376 0050 or E-mail : june@ccis.com.sg</p> <ul style="list-style-type: none"> <input type="checkbox"/> for more information or details of next CCIS seminar <input type="checkbox"/> for a visit to discuss your specific needs <input type="checkbox"/> for a cost proposal for consulting
<p>LET CCIS lead you through with our SYSTEM expertise – for your assured certification w/o pain – also find out more about a simpler Integrated Management System (IMS) pioneered by CCIS since 1997</p>	
NOTE	<p>you may seek Letas Grant relief of say up to 50% or S\$5K (whichever is lower) – if you are eligible local SME – for your CCIS consulting fee</p>



Service Information Sheet 905

– about **SS 506 Part 3** (CHEMICAL INDUSTRY)

<p>1. WHEN ?</p> <p>2. WHERE ?</p> <p>3. WHO ?</p> <p>4. WHAT ?</p> <p>5. WHY ?</p> <p>6. HOW-TO ?</p>	<ul style="list-style-type: none"> o SS 506 Part 3 applies to contractors for oil refineries, chemical, pharmaceutical and terminals – with a deadline of compliance said to be required by the end of Y2006. o It applies to your WORKPLACE for Oil Major's requirements and legal compliance o It applies to all owners and contractors who are interested to see an OHSMS in place – to comply with OSHAS 18001 (update) as well as the legal Code of Practice (CP) for Safety Management System. o It encompasses a management process of : plan – do – check – act – review – continual improvement – with legislative and other compliance as a minimum requirement – (e.g., CP for SMS or SCC or new WSHA can be a part of your OHS management-system under SS 506 Part 3). o to satisfy Customer and Legal requirements simultaneously o to organize and self-regulate OHS efforts with legal compliance o to assure and demonstrate to others – conformance to own OHS Policy & System o to meet Oil Majors' requirements in Singapore – and make customers happier o to sustain company business & profit – and prevent low work morale owing to high accident rates o to assess risks and eliminate / minimize / confine / control hazard exposure of employees and other interested parties o to conform, perform & continually improve your OHSMS and OHS performance – to be a preferred contractor in the industry o to project company image & to market-differentiate – with sales expansion and manpower stability o Contact CCIS Singapore Pte Ltd – we are a MOM Approved Risk Management Consultant (ARC), MOM Accredited Training Provider (ATP) and MOM Approved Workplace Safety and Health Auditing Organisation (WSHAO) <p>You may look for June</p> <p>at Tel : (65) 6376 0550 or Fax : (65) 6376 0050 or E-mail : june@ccis.com.sg</p> <ul style="list-style-type: none"> <input type="checkbox"/> for more information or details of next CCIS seminar <input type="checkbox"/> for a visit to discuss your specific needs or a presentation <input type="checkbox"/> for a cost proposal for consulting & training
<p>LET CCIS lead you through with our SYSTEM expertise – for your assured certification w/o pain</p>	
<p>NOTE</p>	<p>you may seek Grant relief – if you are eligible local SME – for your CCIS consulting fee</p>

